Guide for School Coordinators to install Peer Assessment Software (OKCL's e Vidyalaya OES installer)

Contents

- Installation : Installing , Registering/Activating OKCL's e Vidyalaya
 OES installer, Updating OES
- **Conducting Exam** : Understanding

Process of Conducting Exam in OES Software

• Frequently Asked Questions (FAQs)



OES Installation Related Prerequisites Contd.

If you get below type of messages while installing OKCL OES then remove such software's JAVA/JRE/JDK/JAVA SDK from server machine, restart system & try installing again.

Message



Remove





OES Installation Related Prerequisites Contd.



1. If you get above message while installing OKCL OES then remove OKCL OES completely, restart machine & try installing OES again. OES uninstallation/removal steps are given later this guide.

2. Any system restore software's like Deep Freeze etc. should not be installed on the server machine.

OES After Installation Related Precautions

1. After OKCL OES is installed, don't remove Apache Tomcat 7.0,OKCL OES, My SQL Server 5.5, Java 6 from Control Panel→ Add/Remove (Uninstall) Programs.

2. You should not update java on server machine. To disable Java auto update, open Java Control Panel & uncheck "Check for Updates Automatically " & click on apply & OK.



OKCL OES Installation

You can download & install OKCL OES software on your server machine from installation setup link given below.

(Zip File Size – 190 MB approximately)

After downloading setup, please **unzip** the zip file & install OKCL OES on your server machine.



Installation Completed



After Receiving above message, restart your system

Verify OKCL OES Installation

After restarting machine, verify OKCL OES installation on server machine. You will see 3 shortcut icons being created on your server desktop namely OKCL's OES, OKCL – Updater & OES-Smart Client. Also in Control Panel \rightarrow Add/Remove (Uninstall) Programs, you can see Apache Tomcat 7.0,OKCL OES, My SQL Server 5.5, Java 6 programs installed. If you don't see any one or all of these programs in Add/Remove Programs, then uninstall OES completely, restart system & reinstall OES. OES uninstall steps are given in FAQ no. 12

	Name	Publisher	Installed On
	💐 Apache Tomcat 7.0 Tomcat7 (remove only)		27-01-2015
MKCL's OES MKCL - OES-Smart	🛃 Java(TM) 6 Update 38	Oracle	27-01-2015
Updater	🚠 Microsoft Security Essentials	Microsoft Corporation	23-01-2015
	🙀 MKCL - Updater	MKCL	30-01-2015
	MKCLOES	MKCL	27-01-2015
OKCL'S OES shortcut is used for Registering	🌒 Mozilla Firefox (en-US)	FrontMotion	27-01-2015
OES & doing Administrator & Candidate Login. OKCL Updater is used to update OKCL OES	MySQL Server 5.5	Oracle Corporation	27-01-2015
the second se			

OKCL OES : <u>Registration</u>

Before registering/activating OES, ensure that Date, Time of server machine is correct & Time zone of Server Machine is **UTC+05:30 Chennai, Kolkata, Mumbai, New Delhi.** Now, please open OES Administrator page & <u>Register</u>/Activate OKCL OES with your Venue/Center code & Password. Please open this page in **Mozilla Firefox** or **Google Chrome Browser** only.



Understanding Process of Conducting Peer Assessment Exam in OES Software

The next 5 steps will explain how to use OES for conducting Exam.

- On Exam Day, School Coordinators will first have to synchronize/download Exam Data (Exam Papers & Candidates) from Administrator Login
- Before synchronizing data ensure that Date, Time & Time Zone of the server machine is correct.
- To download all exam data, please Open OES page





Data Synchronisation

Exam Event	eTest		-
	Click here	to Synchronise Data	
Data Synchronisation St	tatus:	Completed	
*****	*****		
Process Started	******	*****	*
SELECTED EXAM EVENT	ETEST		Exam Event Data will start
Establishing connection w	ith server		
Connection established su	accessfully.		downloading
Master Data synchronizati	on		- 1
Downloading Master data	from server.		
Master Data downloaded	successfully.		

Data Synchronisation

Exam Event	eTest		•	
	Click here t	to Synchronise Data		
Data Synchronisation Si	tatus:	Completed		
Exam Event data synchron Verifying data integrity Data integrity verification of	nized successt	fully. cessfully.		
Candidate Data Synchron	ization			
Downloading Candidate d Candidate Data download Processing downloaded d Candidate(s) Synchronize	ata from serve ed successfull ata d successfully	er ly.		
Data Synchronization Proc	cess Complete	ed		

After successfully downloading **Data**, Exam can be conducted.





Access OKCL OES on Client Machines: <u>Candidate Login</u>

The **OES page** which gets opened from shortcut icon **OKCL' OES** is the same page used for OES - **Candidate Login & Administrator Login.** You can access OES from client machine by entering below URL in address bar of Mozilla Firefox

http://<<Server Machine Name>>:2020/OES/ (OES is in CAPITAL letters)

If page is not opening on client machine then please ensure that **Windows Firewall is turned OFF** on server machine.

If still OES page do not open or if client machine is linux then URL will be

http://<<Server Machine IP Address>>:2020/OES/

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Exam Interface

The next page shows the "Exam Window Screen" Interface. Please carefully read & understand the instructions in it to understand the Exam Window Screen.



• Exam will get end automatically after stipulated time. Candidate will get "Your Time is Up" message <u>OR</u> if Candidate wishes to end his exam before time then he/she must click on the <u>End Test</u> button to end the examination. Also Candidate should confirm that he/she has attempted all the questions before clicking on End Test button.

• If Candidate closes the exam window before Time Up or without ending the test then his/her result will not be considered.

• In case the Exam window gets hanged then close the window directly & login again.

After the candidates attempt Exam, Administrator will have to Login on server Machine. All Exam attempted Data then will get upload automatically as soon as Administrator's login. Please ensure Internet is connected on server machine. On all Exam Days, Upload data at regular intervals. MKCL OFS Online Evaluation System

DATA UPLOAD PROGRESS



Please wait while the data is being uploaded

Data Uploading

Administrator Login

Ending Incomplete Exam - Administrator Dashboard

Dashboard Candidate Login Report	Exam S	itatus				
	SUK Mock	Paper	Allocated Candidates	Incomplete Exams	Compl	eted Exams
	SUK Mock T	est	265	1	64	0
List of car	ididates whose up	load is pending.		~		
Sr. No	Candidate Code	Candidate Name	Username	P	assword	

- On all Exam Days please regularly check **Admin Dashboard** in Administrator's Login at regular intervals.
- If you get any Incomplete Exams count then this means that while attempting that particular exam, candidate has closed his exam window screen without ending his test or without time up.
- We can find such candidate details by clicking on the Incomplete Exam count.

- In this case you can ask such candidates to login again & click on End Test button to end his exam.
- After ending exam of such candidates, please do Administrator Login, upload data & check dashboard again.

aga	IN.	DATA UPLOAD PROGRESS				
			Please	wait	while the data is being uploaded	
ation System	🧾 Admin Dashboard				Now please Verify that the	
in Report	Exam Status		Uploaded Count matches Present count in Atten			
	SUK Mock Test				Sheet	
	Paper	Allocated Candidate:	incomplete Exams	Com; Uploaded	Dieted Exampled	
	SUK Mock Test	265	R	65	0	

If **Incomplete Exams** count is already 0 or turned to 0 after ending exam then this means that all candidates now have finished their exam in correct manner.

OKCL OES: Taking Database Backup



After each exam slot, take OES database backup from Admin Login & save it at safe location (External Storage Device ex- DVD/ Pen Drive / External HDD etc)



Database Backup Status

Completed

	*

Process Started	
Database backup in progress Database backup completed successfully	
Database Backup Process completed Successfully.	
	Ŧ

Sr.No.	Backup File Name	Backup Date	Download
1	37210079 OES 31Jan201535238.sql	31-Jan-2015 03:52:40 PM	Download

After OES database backup file is created, you can download it from download link.

Exam Day Steps

Steps to be performed on Exam Day

- 1. Ensure that **OKCL OES** is updated to latest version through OKCL Updater.
- 2. Before synchronizing data ensure that **Date, Time & Time Zone** of the server machine is correct.
- **3. On Exam Day**, you will have to **Synchronize Data** from Administrator Login.
- 4. After **synchronizing Data**, you can start Examination at your center.
- 5. On All Exam Days, Upload data from OES Administrator Login from server machine at regular intervals.
- 6. After uploading data, Check **Admin Dashboard**, if any incomplete exams are found then end exams of such candidates & **upload data again**.
- 7. On All Exam Days, take database backup daily after each exam slot & save it at safe location.
- 8. Verify that **Data Upload count** shown in Dashboard is matching with Present count of Attendance.

Frequently Asked Questions (FAQs)

FAQ 1. Candidate Login showing "Synchronize Data" Message even after synchronizing Data

Please synchronize the Event data using Smart-Client software on Exam Server.

Solution: If you are getting above message even after synchronizing Event & Candidate Data from Smart Client & Candidate Login page not opening then your server machine's Date & Time must be incorrect. Please correct Server machine's Date & Time & open OES page again.

FAQ 2. Marks Scored not displayed to Candidate

Solution:

niine zvaluarion system	Test Scheduler 🗸 🛛 Backup/Restore 🗸 Reports 🗸	
Dashboard	Candidate Score Card	
Manage Subject Admin	Candidate Login ID :	
★ Manage Exam Event(s)	Show Result	Candidate Score
🛓 Synchronize Data		Card Report
Change Supervisor Password		
Reset Supervisor Password		

If for any candidate marks are not shown after exam is over or time up, then you can search the marks for those candidates through "**Candidate Score Card**" Report from Admin Login & you can show the marks to such candidates.

FAQ 3. OES Page not opening

Server not found



This web page is not available

<u>Solution 1:</u> Please ensure that Windows Firewall on Server machine is turned OFF. If it is ON then please turn it OFF & check OES page again. If problem persists then go to Solution 2. <u>Solution 2:</u> Open services.msc Window & check that Apache Tomcat 7 service is in Start state.



FAQ 3 Ctd..

Services (Local)

Apache Tomcat 7.0 Tomcat7

Start the service

Description: Apache Tomcat 7.0.56 Server http://tomcat.apache.org/

Name

ABBYY FineReader 12 PE Lice... ActiveX Installer (AxInstSV) Adaptive Brightness Adobe Acrobat Update Service Adobe Flash Player Update S... Apache Tomcat 7.0 Tomcat7

If problem persists then go to **Solution 3.**

If the service is in **STOP** state then please **Start** it then close OES page & open again. (If you get below error while starting service then check **FAQ 4**)



Solution 3:

On OES Page, enter URL as given below & check http://<<Server Machine IP Address>>:2020/OES/

FAQ 4. Error while starting Apache Tomcat 7 service



SYSTEM

ariuns

00

00

taskeng.exe

taskhost.exe

	taskmgr.exe TeamViewer.exe *32	arjuns SYSTEM	01 00	4,348 K 11,504 K	5,032 k 13,112 k	
	TeamViewer_Service.exe *32	SYSTEM	00	2,316 K	2,760 k	
	Tomcat7.exe *32	SYSTEM	00	1,85,880 K	3,25,672 k	
[Now oper	n ser	vi nc	ces.ms	sc W	'indow again & Start

2.564 k

8.464 k

2.260 K

2.908 K

service

FAQ 5. Security Certificate not installed





Solution:

- Ensure that Proxy Internet is not used.
- If problem persists then MOES-FIX.exe
- Run **OES-FIX. exe** given inside **OES Fix** folder in OES software setup

FAQ 6. Data upload Error



Solution:

Logout & try uploading data again after some time.

If problem persists then



• Run **OES-FIX. exe** given inside **OES Fix** folder in OES software setup

FAQ 7. Data not getting synchronized

Data Synchronisation

Exam Event	SSC Practi	ce Test (Free)	•
	Click here	to Synchronise Data	
Data Synchronisation St	atus:	In progress 🖉	

- Log out & try again after some time
- Also ensure that OKCL OES is updated to latest version by running OKCL-Updater.

Or

Soluti

 Open services.msc & ensure MySQLOES service is in start state. If it is stopped then start it & check synchronizing data again.

If problem persists then try downloading data from OES-SmartClient

About OES-SmartClient



OES-SmartClient is a alternative tool for synchronizing data similar to **Synchronize Data** feature in Administrator Login.



FAQ 8. Error while opening smart client







Run **OES-FIX. exe** given inside **OES Fix** folder in OES software setup

FAQ 9. Smart Client asks for Entering OES

Application URL

Vame

Solution: Go to below location C:\Program Files \Apache Software Foundation\ Go to Tomcat 7.0 folder properties & Add **Everyone** User to it & give full control to it.



MKCL OES **Online Evaluation System**

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FAQ 10. Smart Client showing message "Error in establishing connection securities"



Solution:



Run **OES-FIX. exe** given inside **OES Fix** folder in OES software setup

FAQ 11. Smart Client showing message "Error

in establishing"



Solution:

- Close Smart Client, Open & Smart Client, Login & try downloading again.
- Ensure that any JDK is not installed on machine. If installed then remove it.

Or

Open services.msc & ensure MySQLOES service is in start state. If it is stopped then start it & check synchronizing data again.

FAQ 12 . How to Uninstall OKCL OES

Name	Publisher	Installed On
🙈 Apache Tomcat 7.0 Tomcat7 (remove only)		27-01-2015
🕌 Java(TM) 6 Update 38	Oracle	27-01-2015
Microsoft Security Essentials	Microsoft Corporation	23-01-2015
🙀 MKCL - Updater	MKCL	30-01-2015
MKCLOES	MKCL	27-01-2015
🕏 Mozilla Firefox (en-US)	FrontMotion	27-01-2015
MySQL Server 5.5	Oracle Corporation	27-01-2015

- Remove OKCL OES, OKCL-Updater, MySQL Server 5.5, Apache Tomcat 7.0 & all Java versions from Control Panel \rightarrow Add/Remove (Uninstall) Programs one by one in **sequence**.

- After that check if MySQL folder is **present** at below location or not, if it is **present** then delete it manually, if it is **not present** then restart system directly.

- If Server Machine OS is windows server 2003 then delete MySQL folder from below location

C:\Documents and Settings\All user\Application Data\MySQL

 If Server Machine OS is windows 7 then delete MySQL folder from below location C:\ProgramData\MySQL

After deleting folders, Restart System

FAQ 13. OES is running slow

Solution:

OES may run slow if Tomcat 7 is getting insufficient RAM space on server machine. To find out, open Task Manager on server machine & monitor the

• ا	Vindows 1	Fask Mana	iger				
Eile	Options	⊻iew <u>H</u> el	p				
Ap	plications	Processes	Performan	nce Ne	tworking Use	ers	
	Image Na	me	User N	CPU	Mem Usage	VM Size	
	Tomcat7.	exe	SYSTEM	99	541,230 K	618,484 K	
SAPISSVC.EXE		SYSTEM	00	186,244 K	232,544 K		
mysald.exe		SYSTEM	00	139,160 K	690,544 K		
	mysgld.ex	xe	SYSTEM	00	127,916 K	693,756 K	
	firefox.ex	e	Admini	00	67,768 K	60,436 K	
emiproxy.exe		SYSTEM	00	44,128 K	101,432 K		
	svchost.e	exe	SYSTEM	00	23,760 K	15,656 K	
explorer.exe VentC.exe		Admini	00	22,372 K	15,668 K		
		SYSTEM	00	16,156 K	15,840 K		
ONLINENT.EXE		Admini	00	14,104 K	4,752 K		
TeamViewer.exe		Admini	02	13,256 K	15,720 K		
	inetinfo.e	×e	SYSTEM	00	8,788 K	3,324 K	
	Isass.exe		SYSTEM	00	8,176 K	7,684 K	
	shieldtray	.exe	Admini	00	7,684 K	3,336 K	
	jucheck.e	×e	Admini	00	7,392 K	3,088 K	
	svchost.e	×e	SYSTEM	00	7,000 K	4,144 K	
	SHDSERV	.exe	SYSTEM	00	6,840 K	3,756 K	
	OP55VC.8	EXE	SYSTEM	00	6,700 K	3,512 K	
	jusched.e	exe	Admini	00	6,548 K	2,620 K	-
	Show n	rocesses fro	om all users			Fodd	
	2 2001 0					El la F	rocess
		_					
roce	esses: 52	CPU U	sage: 100%		ommit Charge:	2587M / 5844M	1

CPU Usage. To free up RAM, Kill the processes which are unnecessary & which are utilizing high RAM or uninstall such software's from server machine & try to bring the CPU usage at lower level. 39

THANK YOU